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## General notice

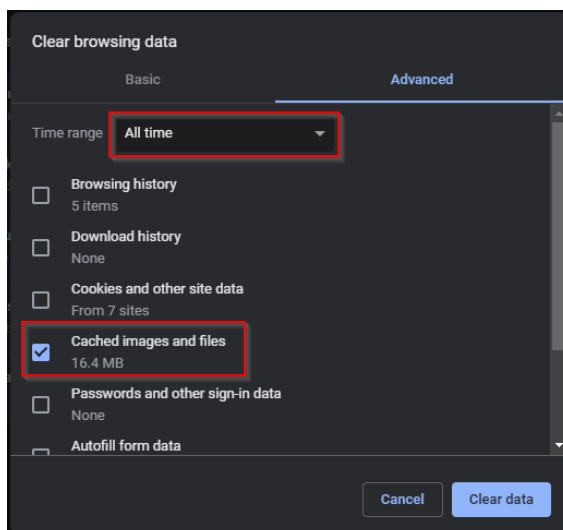
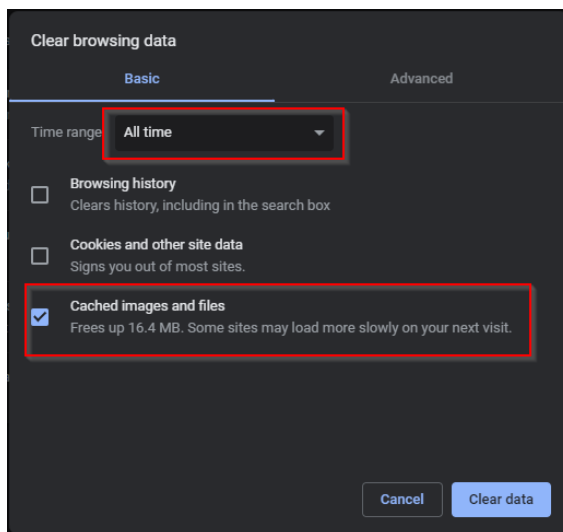
During the announced maintenance window from 25.03. to 26.03.2023, we will switch our domain "laboklin.com" to new servers. If our website is now displayed incomplete or you receive an error message when accessing the website or our MyLab, please proceed as in the following instructions and delete the already loaded website data from your browser cache.

## Clear browser cache



### Google Chrome

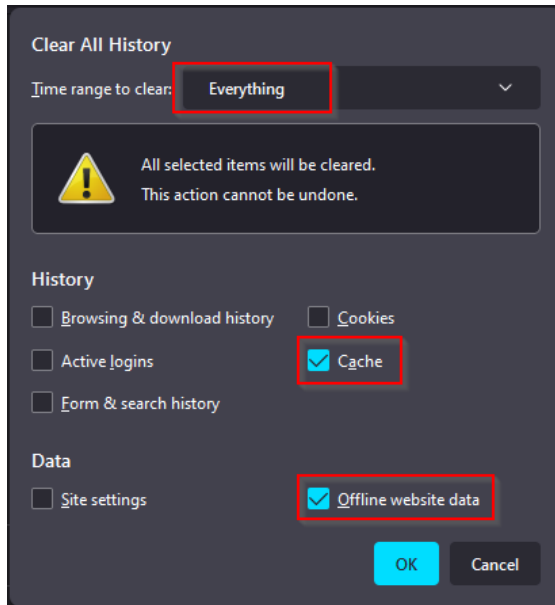
- Press the key combination Ctrl + Shift + Delete
- Set the „Time range“ set to „All time“
- Put a check mark by „Cached images and files“ and click „Clear data“





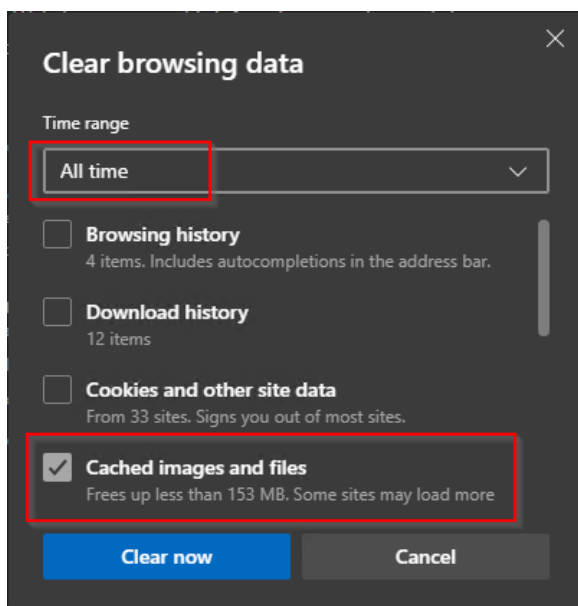
## Mozilla Firefox

- Press the key combination Ctrl + Shift + Delete
- In menu „Time range to clear“ select „Everything“
- Put a check mark by „Cache“ and „Offline website data“ and click „OK“



## Microsoft Edge

- Press the key combination Ctrl + Shift + Delete
- In menu „Time range“ select „All time“
- Put a check mark by „Cached images and files“ and click „Clear now“





## Internet Explorer

**Attention! Internet Explorer 11 or earlier is no longer supported!**

Please switch to an alternative browser of your choice like, e.g., Google Chrome, Firefox or Microsoft Edge.

References (no warranty)

<https://its.uiowa.edu/support/article/719>

## Proxy Server Cache

If your IT uses a central proxy server, it is of course important to ensure that the already loaded pages must be deleted from the central cache of your server and reloaded to solve display problems.

Please forward this information to your responsible administrator or IT department!

Furthermore, please also note the instructions for clearing the browser cache on your PC/notebook.